## ASHFIELD PLAZA DAY NURSERY



VERSION N1

## Compliments Procedure

Ashfield Plaza Day Nursery will ensure that all the day care services we offer are of the highest standard. We would like to encourage parents/carers to let us know if they have been particulary happy with any aspect of service we provide.

Parents/Carers can pass on their compliments verbally to a member of staff, or in writing to the Manager of the Nursery.

Staff can accept gifts personally addressed to them although these should not exceed the amount of £10.00.

Signature Assessor	Date	Countersignature	Date
		Designation	